



# Advocates for Children of New York

Protecting every child's right to learn

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## School Resources for Students in Temporary Housing



### ENROLLMENT

[Family Welcome Centers](#) help with enrollment and school transfers. Students in temporary housing can enroll in school even if they don't have the documents normally needed (including proof of address, birth certificate, and immunization records).



### METROCARDS

Parents in temporary housing can get free MetroCards if their child is not bused to school. Ask for a parent MetroCard at your child's school.



### BUSING INFORMATION

Parents can get school bus route info by signing in to [NYC Schools Account \(NYCSA\)](#), calling 311, or by emailing [BusingExceptions@schools.nyc.gov](mailto:BusingExceptions@schools.nyc.gov). For students in temporary **doubled-up situations** who need busing, visit the NYCPS Support Hub and [Create A Ticket](#) online or ask your child's school to [Create A Ticket](#) for you.



### NYC SCHOOLS ACCOUNT (NYCSA)

An online hub for schedules, attendance, busing, report cards, special education services, and more! Learn about how to create an account and sign in at [SchoolsAccount.nyc \(NYCSA\)](#). To get a creation code for a student, ask the Parent Coordinator at your child's school or the [Students in Temporary Housing \(STH\) Regional Manager](#).



### SHELTER TRANSFERS

Parents can request a shelter transfer to be closer to their children's school. Families will be transferred if there is an appropriate unit available. To request a transfer, contact the case manager or shelter director. For more information, email Project LIT at [projectlit@advocatesforchildren.org](mailto:projectlit@advocatesforchildren.org).



### HIGH SCHOOL EQUIVALENCY/GED PROGRAMS

Learn more about [HSE programs](#) for 17-21 year olds near you by calling (929)352-2206. Learn more about [other ways to graduate](#). For adult education (over 21 years old), call 646-481-8227.



## EARLY CHILDHOOD: Childcare Vouchers, Infant and Toddler, Head Start, 3-K, and Pre-K

To apply for a [childcare voucher](#), visit [MyCity](#). For help getting a childcare voucher, call ACS' Voucher Enrollment Unit (212) 835-7610. For help with [Infant and Toddler](#) programs (birth-2 years old), Head Start and Early Head Start, [3-K](#), and [Pre-K](#), call (718) 935-2009.



## TRANSLATION & INTERPRETATION SUPPORTS

Call (718) 935-2013 or email [hello@schools.nyc.gov](mailto:hello@schools.nyc.gov), and learn more about [how to access translation services](#) in NYC schools.



## SPECIAL EDUCATION

For all general questions, email [SpecialEducation@schools.nyc.gov](mailto:SpecialEducation@schools.nyc.gov) or call the Special Education Hotline at (718) 935-2007. For questions about the transition to kindergarten, email [Turning5@schools.nyc.gov](mailto:Turning5@schools.nyc.gov). For questions about related services, email [RelatedServices@schools.nyc.gov](mailto:RelatedServices@schools.nyc.gov).



## HOMEWORK HELP

Call Dial-A-Teacher (212) 777-3380, Monday-Thursday, 4-7pm.



## QUESTIONS & TROUBLESHOOTING

A list of all **Students in Temporary Housing Staff** is available online at [bit.ly/STHStaff](http://bit.ly/STHStaff). Contact information for **STH Regional Managers** in all five boroughs is listed below:

Borough	District	STH Regional Manager	Contact Details
Bronx	7	Madeline Warden Jolyn Lisojo-Englenton	<a href="mailto:mwarden2@schools.nyc.gov">mwarden2@schools.nyc.gov</a> <a href="mailto:jlisojo@schools.nyc.gov">jlisojo@schools.nyc.gov</a>
	8	Jolyn Lisojo-Englenton	<a href="mailto:jlisojo@schools.nyc.gov">jlisojo@schools.nyc.gov</a>
	9	Madeline Warden Shaquieta Boyd	<a href="mailto:mwarden2@schools.nyc.gov">mwarden2@schools.nyc.gov</a> <a href="mailto:SBoyd5@schools.nyc.gov">SBoyd5@schools.nyc.gov</a>
	10	Stephanie Dyer	<a href="mailto:sdyer@schools.nyc.gov">sdyer@schools.nyc.gov</a> (718) 741-7783
	11	Stephanie Dyer	<a href="mailto:sdyer@schools.nyc.gov">sdyer@schools.nyc.gov</a> (718) 741-7783
	12	Bak Harris	<a href="mailto:bharris6@schools.nyc.gov">bharris6@schools.nyc.gov</a> (646) 416-0364
Brooklyn	13, 16, 23	Sydne Thompson	<a href="mailto:sthompson14@schools.nyc.gov">sthompson14@schools.nyc.gov</a> (718) 935-4054
	14, 15, 17, 18	Charmaine Gaynor	<a href="mailto:cgaynor@schools.nyc.gov">cgaynor@schools.nyc.gov</a> (718) 935-9457
	21, 22	Fahmeeda Saleem	<a href="mailto:fsaleem@schools.nyc.gov">fsaleem@schools.nyc.gov</a> (718) 758-7635
	19, 20, 32	Lucia Figueras	<a href="mailto:lfigueras@schools.nyc.gov">lfigueras@schools.nyc.gov</a> (646) 995-0121

Borough	District	STH Regional Manager	Contact Details
Manhattan	1, 4	Cecilio Diaz	<a href="mailto:cdiaz@schools.nyc.gov">cdiaz@schools.nyc.gov</a> (917) 339-1698
	2, 3	Iris Gersten	<a href="mailto:igersten@schools.nyc.gov">igersten@schools.nyc.gov</a> (917) 339-1718
	5, 6	D'Asia Woods	<a href="mailto:dwoods@schools.nyc.gov">dwoods@schools.nyc.gov</a> (212) 330-9449
Queens	24	D'Asia Woods	<a href="mailto:dwoods@schools.nyc.gov">dwoods@schools.nyc.gov</a> (212) 330-9449
	25, 30	Cecilio Diaz	<a href="mailto:cdiaz@schools.nyc.gov">cdiaz@schools.nyc.gov</a> (917) 339-1698
	26	Iris Gersten	<a href="mailto:igersten@schools.nyc.gov">igersten@schools.nyc.gov</a> (917) 339-1718
	27	Fahmeeda Saleem	<a href="mailto:fsaleem@schools.nyc.gov">fsaleem@schools.nyc.gov</a> (718) 758-7635
	28	Sydone Thompson	<a href="mailto:sthompson14@schools.nyc.gov">sthompson14@schools.nyc.gov</a>
	29	Lucia Figueras	<a href="mailto:lfigueras@schools.nyc.gov">lfigueras@schools.nyc.gov</a> (646) 995-0121
Staten Island	31	Fahmeeda Saleem	<a href="mailto:fsaleem@schools.nyc.gov">fsaleem@schools.nyc.gov</a> (718) 758-7635

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***Still have more questions?***

**Contact Project LIT:** email [projectlit@advocatesforchildren.org](mailto:projectlit@advocatesforchildren.org), call/text (347)508-2626, or  
**Call the Jill Chaifetz Education Helpline:** Monday-Thursday • 10 am to 4 pm • 1-866-427-6033

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